

**Summary of Results for Vendor Evaluation Survey
Library Supplies – 11-71500-02**

Arcon Resources, Incorporated

Not reviewed in survey

B & H Photo

Not reviewed in survey

Brodart

Quality of Goods and Services Received	3.40	
Timeliness of Delivery or Performance	3.40	
Discounts/ Charges	3.20	
Responsiveness of vendor To Needs/Problems	3.30	
Documentation of Service for Goods /Services	<u>3.40</u>	
Overall Average Score		16.70

CBA/Charlotte, Inc.

Not reviewed in survey

DEMCO, Inc.

Quality of Goods and Services Received	3.58	
Timeliness of Delivery or Performance	3.58	
Discounts/ Charges	3.29	
Responsiveness of vendor To Needs/Problems	3.58	
Documentation of Service for Goods /Services	<u>3.38</u>	
Overall Average Score		13.06

Jupiter Associates, Supplies

Quality of Goods and Services Received	4.00	
Timeliness of Delivery or Performance	4.00	
Discounts/ Charges	4.00	
Responsiveness of vendor To Needs/Problems	4.00	
Documentation of Service for Goods /Services	<u>4.00</u>	
Overall Average Score		20.00

KAPCO-Kent Adhesive Products Co.

Quality of Goods and Services Received	3.75	
Timeliness of Delivery or Performance	3.75	
Discounts/ Charges	3.75	
Responsiveness of vendor To Needs/Problems	3.75	
Documentation of Service for Goods /Services	<u>3.75</u>	
Overall Average Score		18.75

The Library Store

Quality of Goods and Services Received	3.43	
Timeliness of Delivery or Performance	3.43	
Discounts/ Charges	3.21	
Responsiveness of vendor To Needs/Problems	3.00	
Documentation of Service for Goods /Services	<u>3.07</u>	
Overall Average Score		16.14

Comment:

The Library Store changed their discount and shipping terms, and went from most generous to least generous (from previous contract).

MELOS, Inc.

Quality of Goods and Services Received	4.00	
Timeliness of Delivery or Performance	4.00	
Discounts/ Charges	3.67	
Responsiveness of vendor To Needs/Problems	4.00	
Documentation of Service for Goods /Services	<u>4.00</u>	
Overall Average Score		19.67

Superior Global Solutions, Supplies

Quality of Goods and Services Received	3.50	
Timeliness of Delivery or Performance	3.50	
Discounts/ Charges	3.50	
Responsiveness of vendor To Needs/Problems	3.50	
Documentation of Service for Goods /Services	<u>3.50</u>	
Overall Average Score		17.50