

**Summary of Results for Vendor Evaluation Survey
Library Serials – 11-71500-01**

EBSCO

Quality of Goods and Services Received	3.30
Timeliness of Delivery or Performance	3.40
Discounts/ Charges	3.20
Responsiveness of vendor To Needs/Problems	3.30
Documentation of Service for Goods /Services	<u>3.30</u>
Total Score	16.50

Jupiter Associates

Quality of Goods and Services Received	4.00
Timeliness of Delivery or Performance	4.00
Discounts/ Charges	4.00
Responsiveness of vendor To Needs/Problems	0.00
Documentation of Service for Goods /Services	<u>4.00</u>
Total Score	16.00

W.T. Cox

Quality of Goods and Services Received	3.71
Timeliness of Delivery or Performance	3.43
Discounts/ Charges	3.57
Responsiveness of vendor To Needs/Problems	3.29
Documentation of Service for Goods /Services	<u>3.86</u>
Total Score	17.86