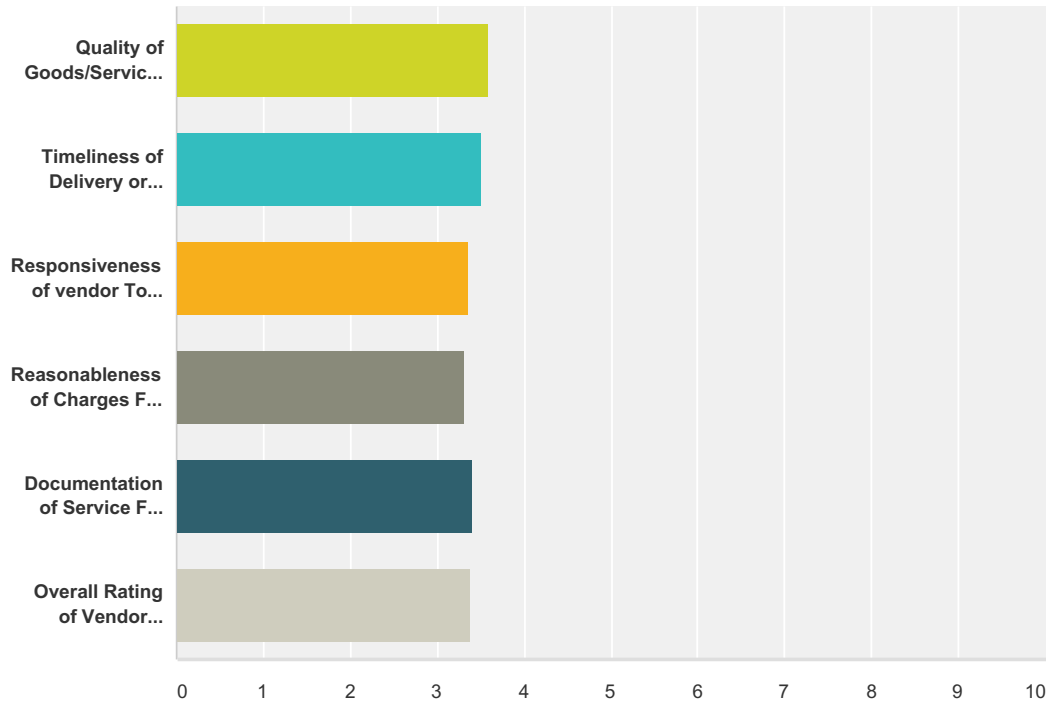


**Q1 Baker and Taylor: Indicate the level of service you have received from Baker and Taylor for the following categories during the contract period:**

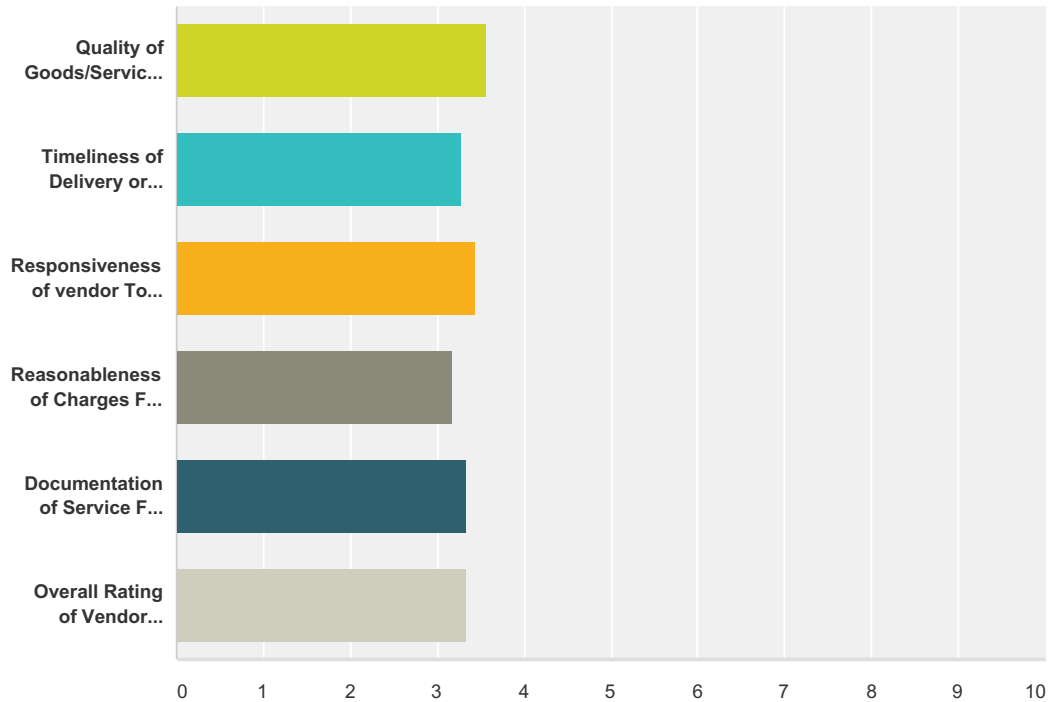
Answered: 22 Skipped: 7



	Excellent	Good	Fair	Poor	Total	Weighted Average
Quality of Goods/Services Received	59.09% 13	40.91% 9	0.00% 0	0.00% 0	22	3.59
Timeliness of Delivery or Performance	50.00% 11	50.00% 11	0.00% 0	0.00% 0	22	3.50
Responsiveness of vendor To Needs/Problems	40.91% 9	54.55% 12	4.55% 1	0.00% 0	22	3.36
Reasonableness of Charges For Goods/Services	31.82% 7	68.18% 15	0.00% 0	0.00% 0	22	3.32
Documentation of Service For Goods/Services	40.91% 9	59.09% 13	0.00% 0	0.00% 0	22	3.41
Overall Rating of Vendor Performance	38.10% 8	61.90% 13	0.00% 0	0.00% 0	21	3.38

**Q2 EBSCO Publishing: Indicate the level of service you have received from EBSCO Publishing for the following categories during the contract period:**

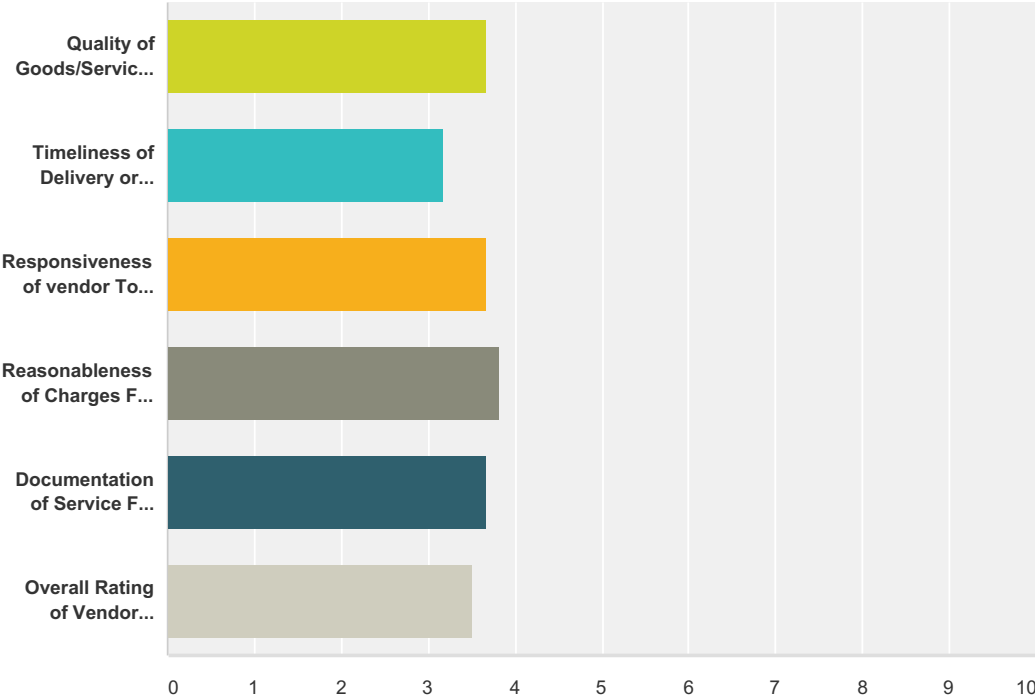
Answered: 18 Skipped: 11



	Excellent	Good	Fair	Poor	Total	Weighted Average
Quality of Goods/Services Received	55.56% 10	44.44% 8	0.00% 0	0.00% 0	18	3.56
Timeliness of Delivery or Performance	38.89% 7	50.00% 9	11.11% 2	0.00% 0	18	3.28
Responsiveness of vendor To Needs/Problems	50.00% 9	44.44% 8	5.56% 1	0.00% 0	18	3.44
Reasonableness of Charges For Goods/Services	27.78% 5	61.11% 11	11.11% 2	0.00% 0	18	3.17
Documentation of Service For Goods/Services	41.18% 7	52.94% 9	5.88% 1	0.00% 0	17	3.35
Overall Rating of Vendor Performance	38.89% 7	55.56% 10	5.56% 1	0.00% 0	18	3.33

**Q3 Emery Pratt: Indicate the level of service you have received from Emery Pratt for the following categories during the contract period:**

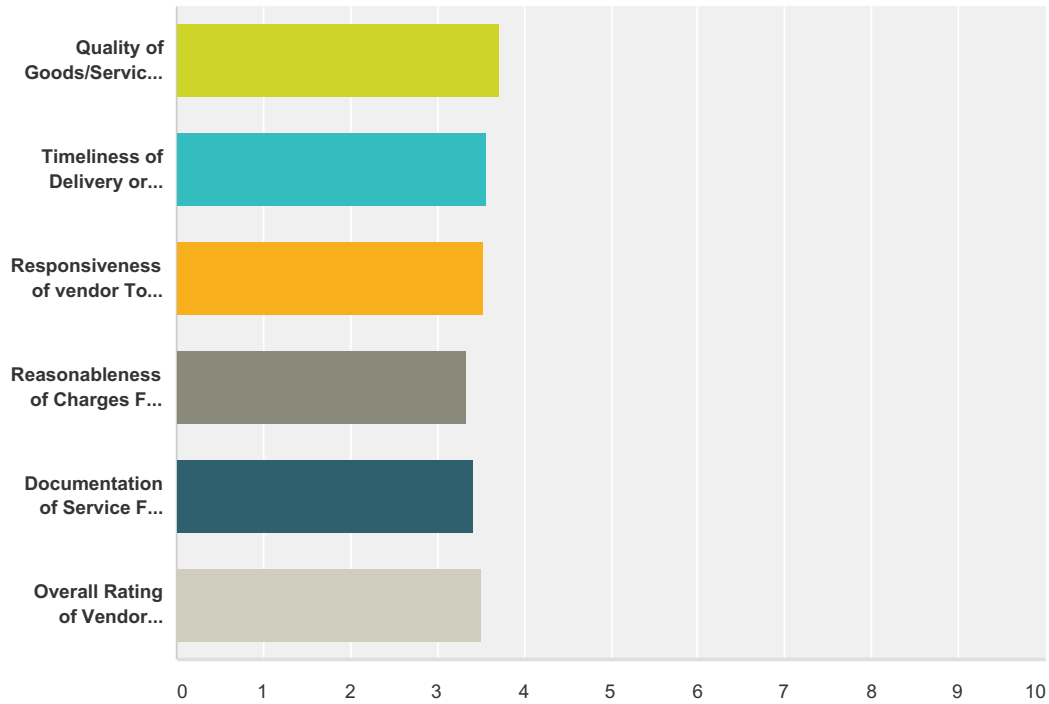
Answered: 6 Skipped: 23



	Excellent	Good	Fair	Poor	Total	Weighted Average
Quality of Goods/Services Received	66.67% 4	33.33% 2	0.00% 0	0.00% 0	6	3.67
Timeliness of Delivery or Performance	33.33% 2	50.00% 3	16.67% 1	0.00% 0	6	3.17
Responsiveness of vendor To Needs/Problems	66.67% 4	33.33% 2	0.00% 0	0.00% 0	6	3.67
Reasonableness of Charges For Goods/Services	83.33% 5	16.67% 1	0.00% 0	0.00% 0	6	3.83
Documentation of Service For Goods/Services	66.67% 4	33.33% 2	0.00% 0	0.00% 0	6	3.67
Overall Rating of Vendor Performance	50.00% 3	50.00% 3	0.00% 0	0.00% 0	6	3.50

**Q4 Gale Cengage: Indicate the level of service you have received from Gale Cengage for the following categories during the contract period:**

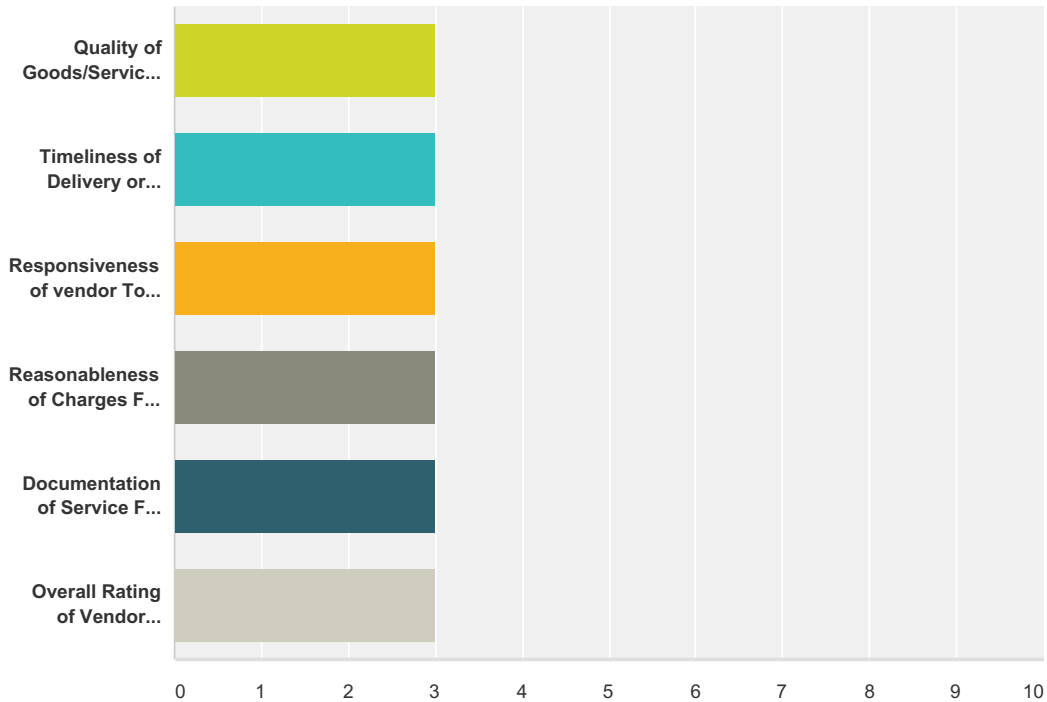
Answered: 24 Skipped: 5



	Excellent	Good	Fair	Poor	Total	Weighted Average
Quality of Goods/Services Received	70.83% 17	29.17% 7	0.00% 0	0.00% 0	24	3.71
Timeliness of Delivery or Performance	58.33% 14	41.67% 10	0.00% 0	0.00% 0	24	3.58
Responsiveness of vendor To Needs/Problems	56.52% 13	39.13% 9	4.35% 1	0.00% 0	23	3.52
Reasonableness of Charges For Goods/Services	37.50% 9	58.33% 14	4.17% 1	0.00% 0	24	3.33
Documentation of Service For Goods/Services	47.83% 11	47.83% 11	4.35% 1	0.00% 0	23	3.43
Overall Rating of Vendor Performance	50.00% 12	50.00% 12	0.00% 0	0.00% 0	24	3.50

**Q5 Gareth Stevens Publishing: Indicate the level of service you have received from Gareth Stevens Publishing for the following categories during the contract period:**

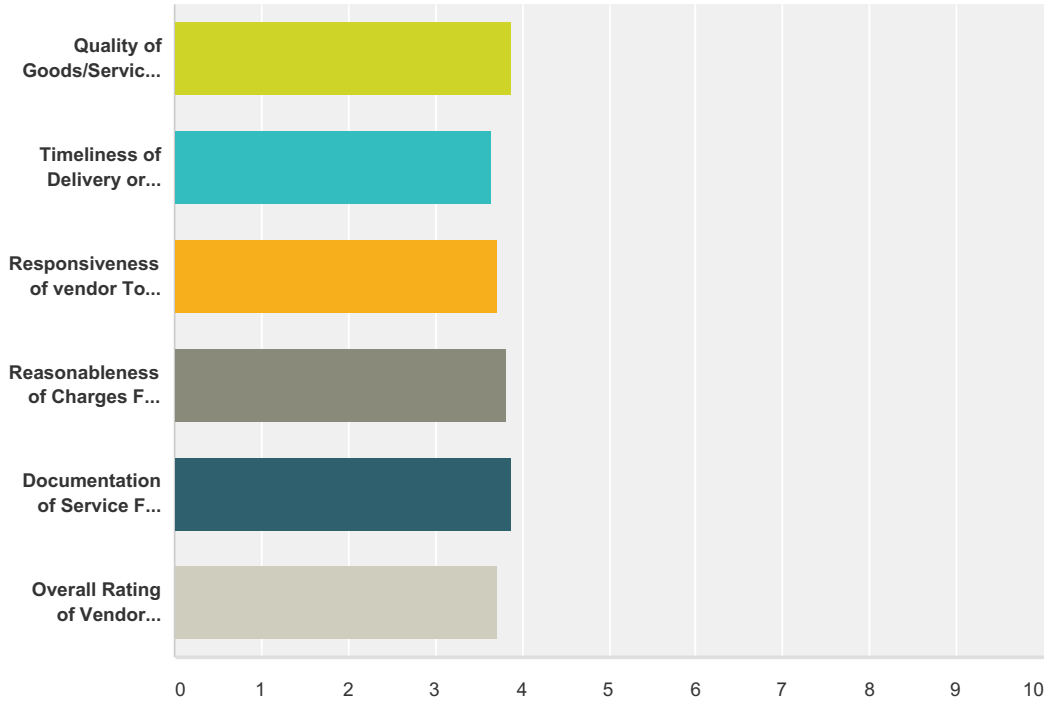
Answered: 2 Skipped: 27



	Excellent	Good	Fair	Poor	Total	Weighted Average
Quality of Goods/Services Received	0.00% 0	100.00% 2	0.00% 0	0.00% 0	2	3.00
Timeliness of Delivery or Performance	0.00% 0	100.00% 2	0.00% 0	0.00% 0	2	3.00
Responsiveness of vendor To Needs/Problems	0.00% 0	100.00% 2	0.00% 0	0.00% 0	2	3.00
Reasonableness of Charges For Goods/Services	0.00% 0	100.00% 2	0.00% 0	0.00% 0	2	3.00
Documentation of Service For Goods/Services	0.00% 0	100.00% 2	0.00% 0	0.00% 0	2	3.00
Overall Rating of Vendor Performance	0.00% 0	100.00% 2	0.00% 0	0.00% 0	2	3.00

**Q6 Ingram Library Services Inc.: Indicate the level of service you have received from Ingram Library Services Inc. for the following categories during the contract period:**

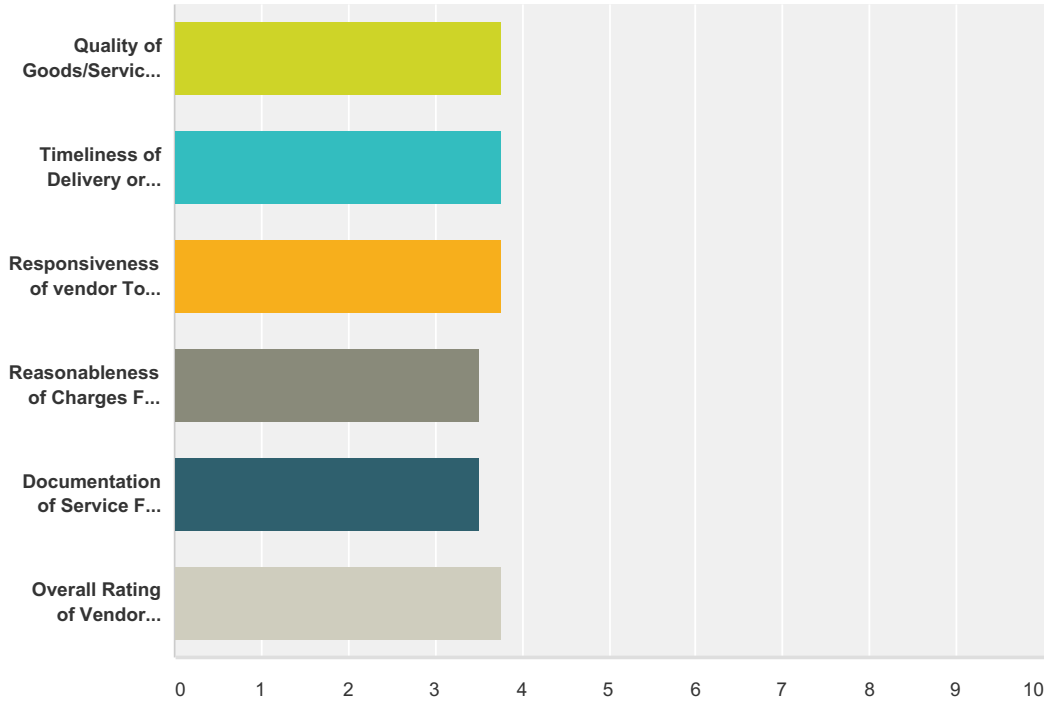
Answered: 17 Skipped: 12



	Excellent	Good	Fair	Poor	Total	Weighted Average
Quality of Goods/Services Received	88.24% 15	11.76% 2	0.00% 0	0.00% 0	17	3.88
Timeliness of Delivery or Performance	76.47% 13	17.65% 3	0.00% 0	5.88% 1	17	3.65
Responsiveness of vendor To Needs/Problems	70.59% 12	29.41% 5	0.00% 0	0.00% 0	17	3.71
Reasonableness of Charges For Goods/Services	82.35% 14	17.65% 3	0.00% 0	0.00% 0	17	3.82
Documentation of Service For Goods/Services	88.24% 15	11.76% 2	0.00% 0	0.00% 0	17	3.88
Overall Rating of Vendor Performance	76.47% 13	17.65% 3	5.88% 1	0.00% 0	17	3.71

**Q7 Jupiter Associates: Indicate the level of service you have received from Jupiter Associates for the following categories during the contract period:**

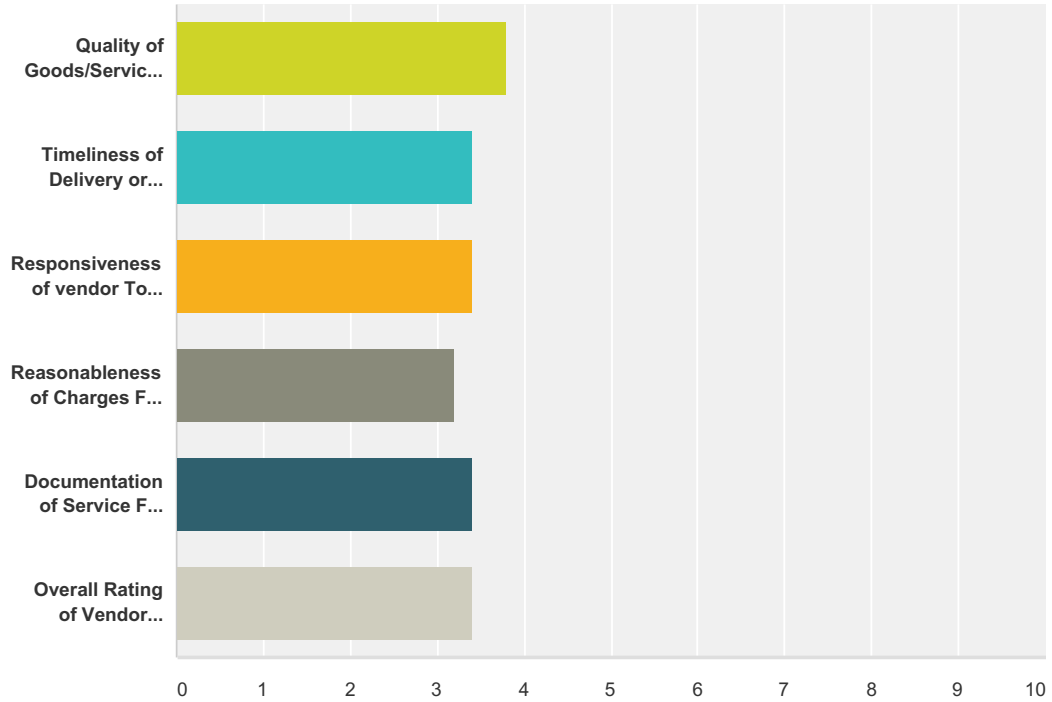
Answered: 4 Skipped: 25



	Excellent	Good	Fair	Poor	Total	Weighted Average
Quality of Goods/Services Received	75.00% 3	25.00% 1	0.00% 0	0.00% 0	4	3.75
Timeliness of Delivery or Performance	75.00% 3	25.00% 1	0.00% 0	0.00% 0	4	3.75
Responsiveness of vendor To Needs/Problems	75.00% 3	25.00% 1	0.00% 0	0.00% 0	4	3.75
Reasonableness of Charges For Goods/Services	50.00% 2	50.00% 2	0.00% 0	0.00% 0	4	3.50
Documentation of Service For Goods/Services	50.00% 2	50.00% 2	0.00% 0	0.00% 0	4	3.50
Overall Rating of Vendor Performance	75.00% 3	25.00% 1	0.00% 0	0.00% 0	4	3.75

**Q8 Midwest Library Services: Indicate the level of service you have received from Midwest Library Services for the following categories during the contract period:**

Answered: 5 Skipped: 24

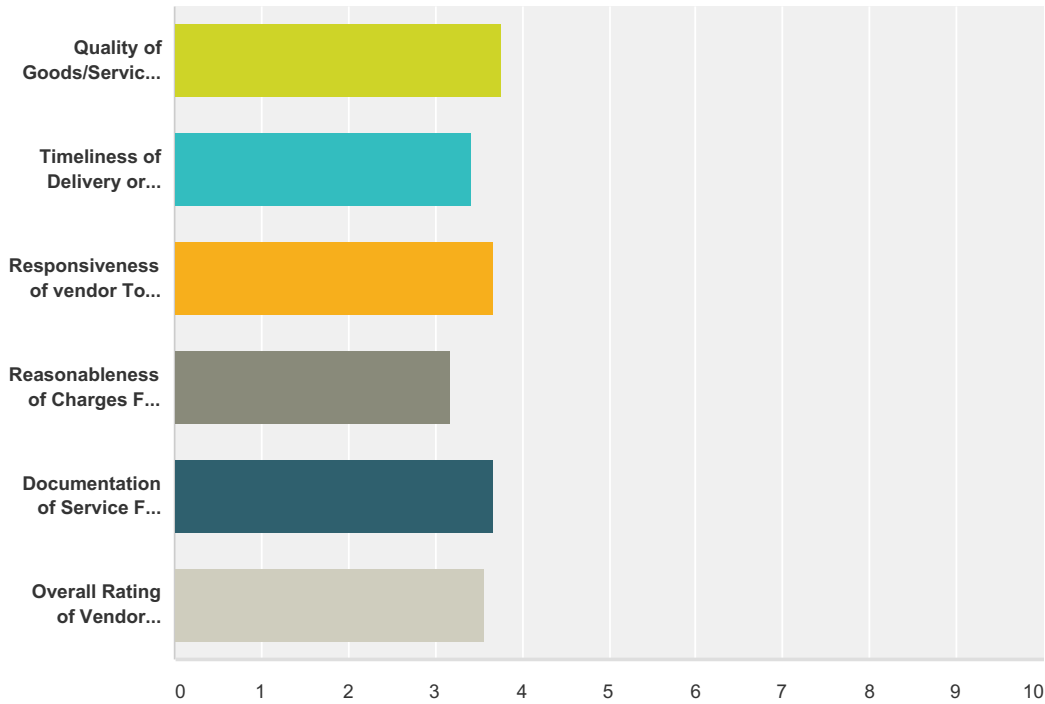


	Excellent	Good	Fair	Poor	Total	Weighted Average
Quality of Goods/Services Received	80.00% 4	20.00% 1	0.00% 0	0.00% 0	5	3.80
Timeliness of Delivery or Performance	40.00% 2	60.00% 3	0.00% 0	0.00% 0	5	3.40
Responsiveness of vendor To Needs/Problems	40.00% 2	60.00% 3	0.00% 0	0.00% 0	5	3.40
Reasonableness of Charges For Goods/Services	40.00% 2	40.00% 2	20.00% 1	0.00% 0	5	3.20
Documentation of Service For Goods/Services	40.00% 2	60.00% 3	0.00% 0	0.00% 0	5	3.40
Overall Rating of Vendor Performance	40.00% 2	60.00% 3	0.00% 0	0.00% 0	5	3.40



**Q9 Midwest Tape, LLC.: Indicate the level of service you have received from Midwest Tape, LLC. for the following categories during the contract period:**

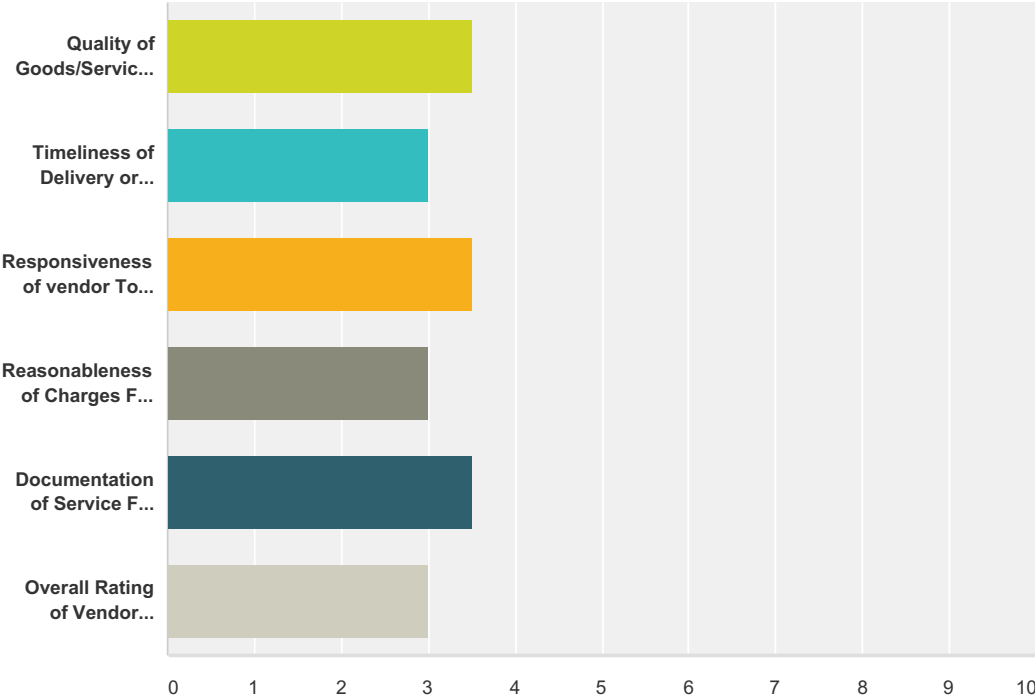
Answered: 12 Skipped: 17



	Excellent	Good	Fair	Poor	Total	Weighted Average
Quality of Goods/Services Received	75.00% 9	25.00% 3	0.00% 0	0.00% 0	12	3.75
Timeliness of Delivery or Performance	50.00% 6	41.67% 5	8.33% 1	0.00% 0	12	3.42
Responsiveness of vendor To Needs/Problems	66.67% 8	33.33% 4	0.00% 0	0.00% 0	12	3.67
Reasonableness of Charges For Goods/Services	45.45% 5	36.36% 4	9.09% 1	9.09% 1	11	3.18
Documentation of Service For Goods/Services	66.67% 8	33.33% 4	0.00% 0	0.00% 0	12	3.67
Overall Rating of Vendor Performance	58.33% 7	41.67% 5	0.00% 0	0.00% 0	12	3.58

**Q10 Perma-Bound: Indicate the level of service you have received from Perma-Bound for the following categories during the contract period:**

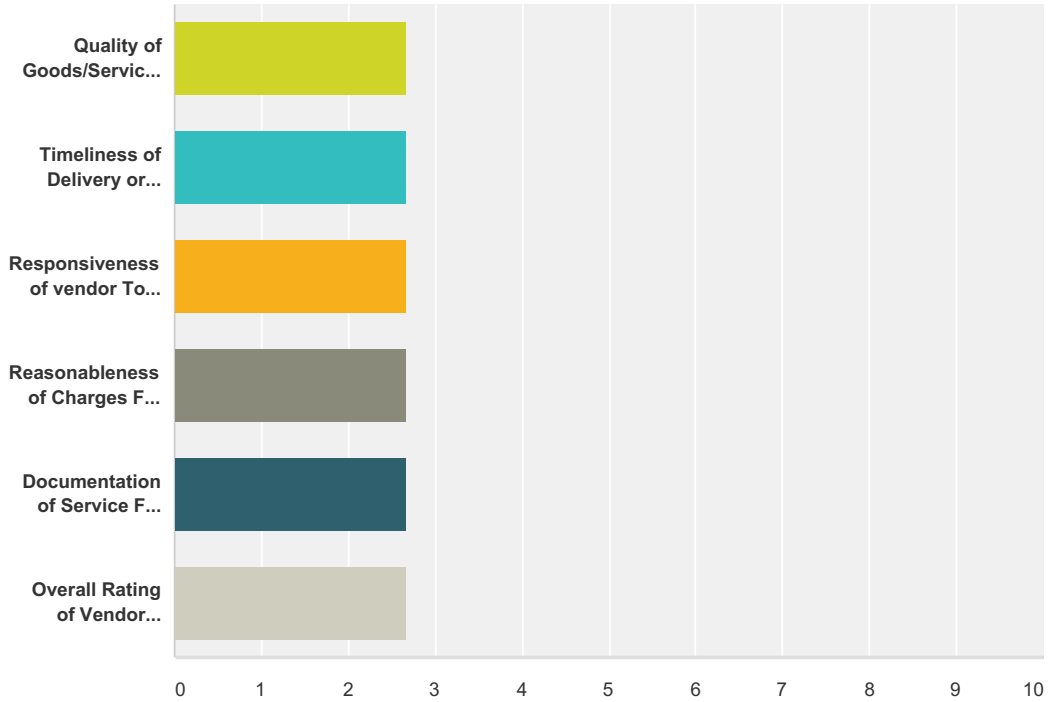
Answered: 2 Skipped: 27



	Excellent	Good	Fair	Poor	Total	Weighted Average
Quality of Goods/Services Received	50.00% 1	50.00% 1	0.00% 0	0.00% 0	2	3.50
Timeliness of Delivery or Performance	0.00% 0	100.00% 2	0.00% 0	0.00% 0	2	3.00
Responsiveness of vendor To Needs/Problems	50.00% 1	50.00% 1	0.00% 0	0.00% 0	2	3.50
Reasonableness of Charges For Goods/Services	0.00% 0	100.00% 2	0.00% 0	0.00% 0	2	3.00
Documentation of Service For Goods/Services	50.00% 1	50.00% 1	0.00% 0	0.00% 0	2	3.50
Overall Rating of Vendor Performance	0.00% 0	100.00% 2	0.00% 0	0.00% 0	2	3.00

**Q11 Rosen Publishing: Indicate the level of service you have received from Rosen Publishing for the following categories during the contract period:**

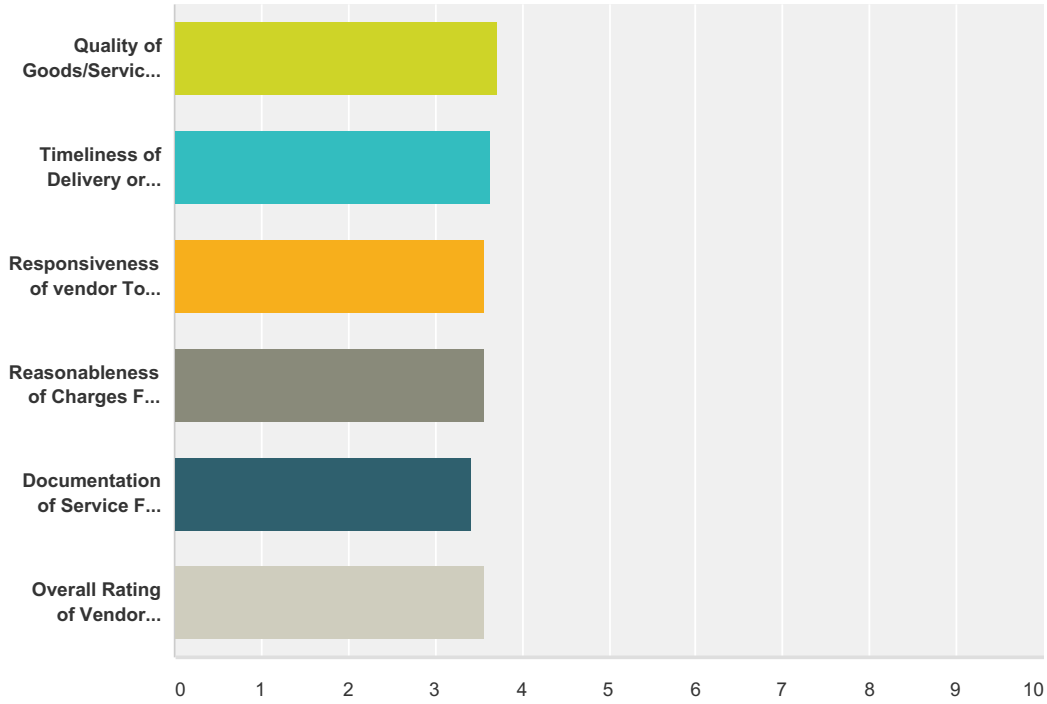
Answered: 3 Skipped: 26



	Excellent	Good	Fair	Poor	Total	Weighted Average
Quality of Goods/Services Received	0.00% 0	66.67% 2	33.33% 1	0.00% 0	3	2.67
Timeliness of Delivery or Performance	0.00% 0	66.67% 2	33.33% 1	0.00% 0	3	2.67
Responsiveness of vendor To Needs/Problems	0.00% 0	66.67% 2	33.33% 1	0.00% 0	3	2.67
Reasonableness of Charges For Goods/Services	0.00% 0	66.67% 2	33.33% 1	0.00% 0	3	2.67
Documentation of Service For Goods/Services	0.00% 0	66.67% 2	33.33% 1	0.00% 0	3	2.67
Overall Rating of Vendor Performance	0.00% 0	66.67% 2	33.33% 1	0.00% 0	3	2.67

**Q12 Scholastic Library Publishing: Indicate the level of service you have received from Scholastic Library Publishing for the following categories during the contract period:**

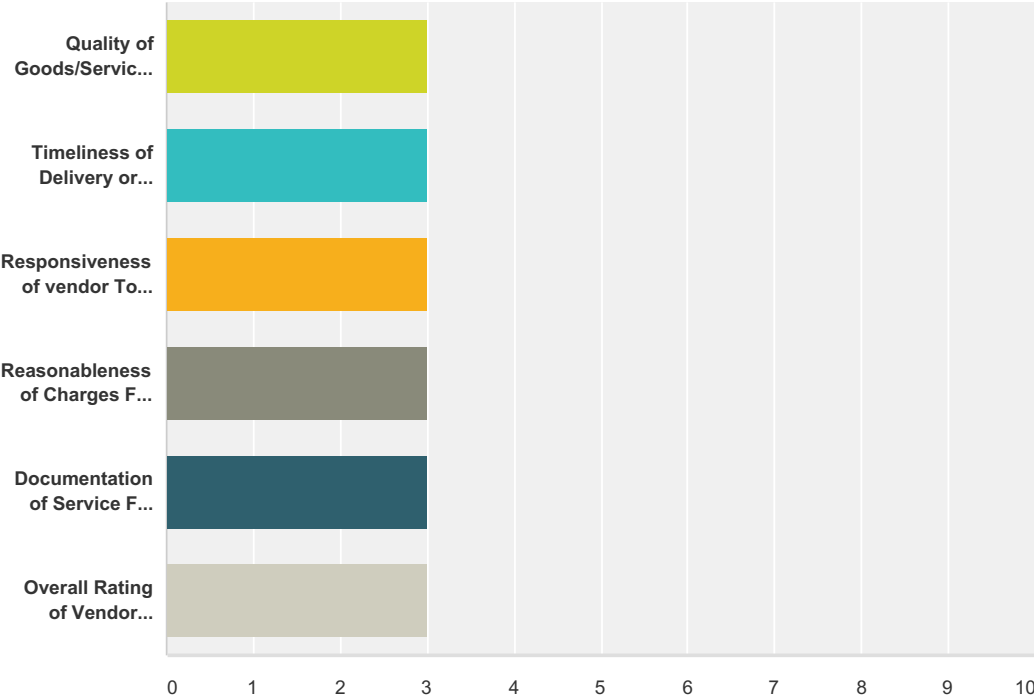
Answered: 14 Skipped: 15



	Excellent	Good	Fair	Poor	Total	Weighted Average
Quality of Goods/Services Received	71.43% 10	28.57% 4	0.00% 0	0.00% 0	14	3.71
Timeliness of Delivery or Performance	64.29% 9	35.71% 5	0.00% 0	0.00% 0	14	3.64
Responsiveness of vendor To Needs/Problems	57.14% 8	42.86% 6	0.00% 0	0.00% 0	14	3.57
Reasonableness of Charges For Goods/Services	57.14% 8	42.86% 6	0.00% 0	0.00% 0	14	3.57
Documentation of Service For Goods/Services	50.00% 7	42.86% 6	7.14% 1	0.00% 0	14	3.43
Overall Rating of Vendor Performance	57.14% 8	42.86% 6	0.00% 0	0.00% 0	14	3.57

**Q13 Thomas Klise/Crimson Multimedia:  
Indicate the level of service you have  
received from Thomas Klise/Crimson  
Multimedia for the following categories  
during the contract period:**

Answered: 1 Skipped: 28



	Excellent	Good	Fair	Poor	Total	Weighted Average
Quality of Goods/Services Received	0.00% 0	100.00% 1	0.00% 0	0.00% 0	1	3.00
Timeliness of Delivery or Performance	0.00% 0	100.00% 1	0.00% 0	0.00% 0	1	3.00
Responsiveness of vendor To Needs/Problems	0.00% 0	100.00% 1	0.00% 0	0.00% 0	1	3.00
Reasonableness of Charges For Goods/Services	0.00% 0	100.00% 1	0.00% 0	0.00% 0	1	3.00
Documentation of Service For Goods/Services	0.00% 0	100.00% 1	0.00% 0	0.00% 0	1	3.00
Overall Rating of Vendor Performance	0.00% 0	100.00% 1	0.00% 0	0.00% 0	1	3.00